## PTH-166 PATIENT PREFERENCE FOR THE MANAGEMENT OF **CHRONIC GASTROINTESTINAL DISORDERS**

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Introduction Gastroenterology has a large and expanding outpatient workload, much of which deals with chronic relapsing disorders. In our Scottish Teaching Hospital it is the second busiest speciality by referral rate leading to intense pressure on resources such as clinic. Traditionally many patients with chronic disease had regular clinic regular follow-up which may not always be clinically required. The objective of this study was to establish whether there were alternative review methods to traditional clinic appointments that could be employed to reduce pressure on overstretched clinics. Methods A questionnaire was devised and given to patients in various gastroenterology outpatient clinics who fulfilled the inclusion criteria. Clinics included the IBD, liver and general GI clinics. The questionnaire asked patients to rank their preferred method of follow-up. Options included: Pre-scheduled Doctors Appointment, Open Doctors Appointment, Teleconsultation, Email Consultation, Letter Consultation, Specialist Nurse Appointment, Self Management Plan and No follow Up. Data was analysed for preference trends among different epidemiological groups including age, sex, disease type and postcode deprivation.

Results Questionnaires were completed by 106 patients (62 females: 43 males). The age of patients ranged between 18 and 86, with average age of 46.6 and median age of 50. Analysis was carried out looking for trends of preference among different groups (18–39, 40-64, 65-90). No deprivation bias was identified in this study. There were no significant patterns of preference observed between sexes or disease type. In all age groups the top three choices were a regular clinic appointment with a doctor, an open appointment or a teleconsultation.

# Abstract PTH-166 Table 1

	Age 18–39	Age 40–64	Age 65–90
Pre-scheduled Dr's Appointment	39.4%	37.5%	34.6%
Open Drs Appointment	21.1%	18.7%	38.5%
Teleconsultation	12.1%	20.8%	19.2%

**Conclusion** Gastroenterology outpatient clinics are in grave need of a system to reduce workload. Chronic, relapsing conditions could be subject to other methods of follow-up given their nature. Whilst new follow-up methods could be the solution current patient preference is for traditional doctor led clinic appointments. Any change from this will require patient education and support. Surprisingly modern methods such as virtual clinics by email were not popular and had no significant preference with the younger age groups. From this data we plan to explore telephone consultations as a means to reduce pressure on out patient clinics.

Disclosure of Interest None Declared.



### PTH-167 THE INVESTIGATION OF DYSPEPSIA IN PRIMARY CARE-THE BURNING TRUTH

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**Introduction** Dyspepsia is a common symptom, thought to affect up to 46% of the population<sup>1</sup>. In order to streamline investigation and management in primary care, guidelines have been formulated

by both the BSG and NICE. These advocate that prior to endoscopy patients are reviewed with respect to precipitating medications, helicobacter pylori (HP) status and are trialled on a proton pump inhibitor (PPI) 1, 2.

Methods Using our computer based endoscopy database we retrospectively reviewed the direct access GP referrals for the endoscopic investigation of dyspepsia and reflux. We examined 260 cases referred to the North and East Hertfordshire NHS trust between January and December 2012 looking for adherence to guidelines.

Results In our cohort 56% were female, with the average age of patients being 55.8 years old. 10% were considered to be urgent referrals, whilst 16.5% were referred via the two week wait. Only 30% patients were tested for HP status prior to investigation, with 10 patients having had serology and 80 tested using stool antigen testing. Just 15 patients (6%) in the cohort tested positive for HP by either serology, stool antigen, CLO or gastric biopsy. A greater proportion received a trial of a PPI, 53.8% receiving a full course, whilst 36.5% had used a PPI inconsistently and 9.6% had never tried a PPI. Only 45 patients (17%) had both HP testing and a trial of a PPI. An alternate cause of pathology was considered in 12 patients with investigation with an abdominal ultrasound, in 3 cases this was as a consequence of the endoscopist's suggestion. The most common findings on endoscopy were oesophagitis, gastritis and duodenitis, 21% of examinations were entirely normal. Four cancers were identified within the 46 two week wait referrals.

**Conclusion** Our data has confirmed that the patients in this cohort received inadequate work up in primary care, leading to unnecessary endoscopic investigation. The average age of the patients in this group indicates that many were at an age where pathology such as malignancy would be highly unlikely. Lack of adherence to guidelines is likely to be the reason for the low diagnostic yield of significant pathology, although our endoscopic findings are consistent with those of previous studies1. The low prevalence of helicobacter may represent a reduction in its prevalence, although it is difficult to know whether this is a consequence of inappropriate testing whilst on PPI therapy, the socioeconomics of our cohort or due to HP patient positive patients treated in primary care rather than referred for endoscopy. Improved use of guidelines and dialogue between primary and secondary care should improve patient selection for the endoscopic investigation of dyspepsia.

Disclosure of Interest None Declared.

#### REFERENCES

- 1. Dyspepsia: management of dyspepsia in adults in primary care, 2004
- 2. BSG: Dyspepsia management guidelines, 2002

## PTH-168 ORGANISATION OF AN ACUTE UPPER GASTROINTESTINAL **BLEED SERVICE IN AN AVERAGE DISTRICT GENERAL** HOPSITAL

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Introduction Acute Upper Gastrointestinal Bleed (AUGIB) continues to carry appreciable morbidity and mortality. Organisation and deliverance of emergency care incorporating therapeutic endoscopy is pivotal in the management of AUGIB. Recent British Society of Gastroenterology and NICE guidelines have recommended the introduction of a dedicated AUGIB service in institutions managing patients presenting with AUGIB. Since 2011 we set up a dedicated AUBIG service delivered by a team of gastroenterologists, surgeons and endoscopy support staff. The service currently runs 24 hrs a day and seven days a week.

Methods Through clinical coding, endoscopy and theatre database we identified all cases of AUGIB for the first year of the service. Data